

## General Argus Ranch Lodging Policy

RV Check-In Time 01:00 PM | Check-Out Time 12:00 PM

Brutus Hall Check-In Time 03:00 PM | Check-Out Time 12:00 PM

### RV ARRIVALS/DEPARTURES

**RV Check-in time is 1pm.** Generally, you are able to arrive earlier in the day if you are arriving before the event begins (aka a Thursday or Friday), but if you have a mid-event reservation (Saturday or Sunday for a Fri-Sun event), there may be reservations before or after yours, and you WILL NOT be able to get into your space before this time. You must check the RV guest roster at the driveway entrance to be sure no one has booked your space before you if you wish to arrive earlier. **You should always arrive expecting to check in at 1pm.** If you need to park your rig while you wait for your space to be open, you may park in the big field at the end of the property where the dry RV spaces are located until your space is available. **DO NOT** park elsewhere on the property unless you have a small RV that would fit in a normal-sized parking space.

**RV Checkout time is 12pm,** but can be flexible, provided there are no guests coming into your space the day you are leaving. **You must check the posted guest roster at the driveway entrance to make sure no one has booked your space.** If you need to move your RV before your event has finished, you may park in the large field at the end of the property in the dry RV parking area. If your rig is small enough to fit in a regular parking space, you may park in regular parking areas on the property.

### RV Sites

All sites have water and 30 AMP electrical connections. **There is no dump station.** Showers and flush toilets are available at Brutus Hall on the first floor.

### BRUTUS HALL ARRIVALS/DEPARTURES

**Brutus Hall Check-in time is 3pm.** Typically, if you arrive before the event has begun (Thursday or Friday reservations), you may be able to check in early, but there is always the possibility that someone has booked your room the night before and you will not be able to check in until 3pm (we must have time to clean the room). **You must always plan on a 3pm check-in!** You may check in early if you arrive early and no one has booked your room the night before (you can check the guest roster located on the dresser when you walk in). You may put items in the refrigerator/kitchen and use the communal spaces and restrooms/showers before check-in even if you cannot check in to the room before 3pm.

**Brutus Hall checkout time is 12:00pm.** There may be guests coming into your room the day of your departure, especially if you have booked a single night stay or are leaving mid-weekend. Therefore, **you MUST PLAN ON a noon departure on your last day,** even if your event is not yet over. If no one has booked your room the day of your departure (the guest list will be updated before you arrive and reservations will close the Thursday of the event weekend), you MAY

check out after your event is over. You may leave items in the refrigerator etc. to pick up after your event is over, if needed, and you may still access common showers and toilets after your checkout time.

## **ARGUS RANCH POLICIES FOR ALL GUESTS**

### **Stay Extensions**

Unscheduled extensions to your stay may require a site or room change and are subject to availability. Payment will be due immediately for all the additional nights you will be staying. Please call email [Reservations@argusranch.com](mailto:Reservations@argusranch.com) if you would like to extend your stay, as the booking calendar will be closed prior to the event weekend.

### **Quiet Hours**

For the convenience of all our guests, we have established quiet hours from 10:00 pm to 7:00 am daily. This includes the use of generators for RVs.

### **Speed limit**

Set at 5 mph everywhere on property. This is for the safety of all competitors, their dogs, and family members.

### **Children**

Must be accompanied by an adult at all times. Parents are responsible for all damages caused by their child. No yelling or screaming or running.

### **Grill Use**

Use of grills are permitted next to your RVs or on the concrete around Brutus Hall, unless a there is a high fire risk for the region. Please inquire with staff if you are uncertain what the current risk is.

### **Personal Conduct**

Any type of public disturbance will not be tolerated. Disorderly, ill-mannered conduct, drunkenness will not be tolerated. A public domestic disturbance will immediately cause your departure from the property with NO REFUND.

### **Agility Equipment in Non-Event Arenas or Fields**

The agility equipment in any arena or competition field that is not part of your event is off limits during all dog sports events.

### **Competition Field**

The outdoor competition field next to the main arena is off limits unless your event takes place on the field. It is not to be used for pottying or walking dogs. This includes all areas on the edges of the field (next to, behind, or along crating and vendor areas) and any other grassy part of the field behind the main arena, even those that do not appear to be part of the competition area. There are on- and off-leash potty fields located throughout the property for this purpose.

### **Prohibited**

Campfires, and the use of firearms or fireworks anywhere on the grounds is prohibited.

### **Site Maintenance**

Keep your site neat and free of litter including cigarettes. There are trash cans located in every major area of the property.

### **Smoking**

There is NO SMOKING inside any arena, port-a-potty, or building on the grounds or within 25 feet of any entrance to any arena, port-a-potty or building or propane tank. If you must smoke, please do so inside your vehicle or away from these areas or other cars, trucks, and RV's. Dispose of the butts in your vehicle or trash cans. Anyone found tossing their butts on the ground will be asked to pick them up immediately.

**Wi-Fi is not available on site for guests, due to a lack of internet providers in our location.**

Cell reception can also be spotty, depending on provider. Please be prepared for this possibility.

### **Pet Policy**

We are a dog facility, so your dogs are welcome anywhere on the property. This includes all buildings within Argus Ranch.

Dog poop must be picked up immediately and disposed of properly. There are poop bag dispensers located all over the grounds.

Dogs are to be leashed at all times unless in no leash required paddock or the large open field at the south end of the property.

Dogs and people are NOT permitted on the agility field south of the main arena except during competition hours set forth by the host club. No exceptions.

Any dog behaving in a threatening or aggressive manner towards another dog or a person may be asked to leave the grounds immediately with no refund.

Dogs are allowed in x-pens next to RV's. However, if the dog jumps over the fencing or knocks it over, you will be asked to keep your dogs inside your RV.

### **Dogs in Brutus Hall**

Dogs are not to be left loose in rooms unattended or in common areas. Dogs may be crated in rooms if they are not disruptive.

If your dog is muddy or wet, please dry them off as much as possible before they come in. They are allowed on the furniture as long as they are clean and dry because Argus mud is very hard to get out of the furniture and bed sheets.

Please use the dog sheets that we provide on all beds.

If the dog gets sick, urinates, or defecates in the house anywhere, please clean it up immediately and let us know. This way we can get the carpet cleaned.

Any damage done by your dog is your responsibility and you will be billed for the cleanup, fixing of items damaged, or replacement costs for what is destroyed.

### **LIABILITY**

All Argus Ranch facilities are for the convenience of the hosting club and their guests. Any and All persons using the facilities do so at THEIR OWN RISK and consent. The Customer shall not hold Argus Ranch LLC, Owners, Manager, Hosting Club, or any Agent of the Owners or

Manager, or any Employees of Argus Ranch liable for any and all claims, demands, costs and expenses, including reasonable attorney's fees, arising from any and all accidents or injuries due to fire, theft, wind, flood, personal negligence, acts of God or other unfortunate circumstances. By renting a space or room at Argus Ranch, the registered guest expressly consents to financial responsibility for all individuals and/or pets at their site or room, including any/all damages caused by those individuals and/or pets to the property and/or to other guests. PLEASE REMEMBER THIS IS PRIVATELY OWNED PROPERTY THEREFORE MANAGEMENT RESERVES THE RIGHT TO EVICT OR REFUSE SERVICE TO ANY PERSON OR PERSONS WHO BREAKS OR DISREGARDS ANY RULES, WITHOUT REFUND. MANAGEMENT RESERVES THE RIGHT TO REFUSE ANYONE FOR ANY REASON. MANAGEMENT RESERVES THE RIGHT TO MAKE CHANGES TO THE RULES, REGULATIONS, AND FEES WHEN NECESSARY.

### **Cancellation Policy**

All reservations must be paid in full at time of reservation through our online payment processor. This payment is only refundable for up to fourteen days (14) before the check-in time. There will be no refunds for guests who depart prior to the originally scheduled departure date, regardless of the reason for departure. When a refund is warranted, guests hereby acknowledges that a refund may take up to thirty (30) days to process and is subject to a 5% processing fee. (this includes cancellations due to covid-19, whether due to Guest concerns or government enforced cancellations of events). However, we have also implemented a more flexible policy for reservation cancellations when government regulations require events to be cancelled: if your event is cancelled, regardless of the time frame before your reservation (in other words, even if the event is cancelled the day before the event was due to start), we WILL refund your reservation minus the above stated processing fee, voiding the 14 day cancellation requirement outlined above. Please note: **you MUST request a cancellation BEFORE the first day of your reservation in this case.** We will NOT automatically cancel any reservations for any reason, even in the case that an event is cancelled. If you do not request a cancellation of your reservation before it begins, we will treat it as utilized and will not issue a refund for the reservation.

If you become ill with covid or covid-like symptoms, please email us as soon as you are able to do so and we will work with you to refund or re-book your reservation, even if it is within 14 days of the reservation start date.

In cases where events are still scheduled as planned (in other words, if the event is NOT cancelled due to covid), or for any cancellations not due to covid illness or covid-like symptoms, the standard cancellation policy outlined below still applies:

All cancellations and refunds will be made at the sole discretion of Argus Ranch, LLC.

Guest may not transfer Guest's reservation to a third party without Argus Ranch's prior written consent.